

CARF...Commission on Accreditation of Rehabilitation Facilities

Challenges Assessment Review Focus

Newsletter #6

by Angela Williams

CARF Quote of the Month:

You can't build a reputation on what you're going to do.

Henry Ford



As you could tell from the last newsletter, lots of teamwork has gone into the preparation for the CARF onsite visit. We are on a roll now – let's look at 2 more standards.

❖ **1-D Input from Persons Served/Other Stakeholders**-CARF surveyors will review:

- Written client surveys and results
- Written employee surveys and results
- Written stakeholder surveys and results
- Other methods of receiving input from persons served/employees/stakeholders

How input from surveys/other methods have been used in:

- ✓ program planning
- ✓ performance improvement planning
- ✓ strategic planning
- ✓ financial planning
- ✓ resource planning
- ✓ advocacy efforts

❖ **1-E Legal Requirements** - CARF surveyors will review:

- Reports from regulatory agencies
- Reports associated with legal actions
- Reports associated with contractual relationships
- Numerous policies regarding Legal requirements, including:

- ✓ Client rights
- ✓ Confidentiality/Privacy
- ✓ Reporting
- ✓ Contractual agreements
- ✓ Licensing
- ✓ Mandatory employee testing



Next time we will look at 1-F – Financial Planning and Management and 1-G – Risk Management.