

# CARF...Commission on Accreditation of Rehabilitation Facilities

Challenges Assessment Review Focus

Newsletter #12

by Angela Williams

## CARF Quote of the Month:

You can complain because the roses have thorns,  
or you can rejoice because the thorns have roses! Ziggy



### Program Specific Standards

#### 3. C – Case Management/Services Coordination - CARF surveyors will review:

- ✓ Individual plans that show linkage to services and resources
- ✓ Whether CM is based on the needs of the persons served
- ✓ Outreach to encourage participation of the persons served
- ✓ Assistance with: transportation, housing, employment, social supports
- ✓ Skill development to assist with budgeting, meal planning, personal care, housekeeping, and other identified needs
- ✓ Assessment and documentation of progress toward goals

#### 4-A – Children and Adolescents - CARF surveyors will review:

- ✓ Comprehensive assessments of the children or adolescents served
- ✓ Assessments include: age, development, culture, education
- ✓ Policy related to background checks

### On-Site Review Do's and Don'ts



#### do

Have a positive attitude  
Show your Professionalism  
Answer questions asked of you  
Work as usual  
Be confident  
Be friendly  
Refer to someone else if needed  
Keep confidential information covered/secure



#### don't

Complain and argue  
Chat on your cell phone  
Say "I don't know" /"Beats me!"  
Be in office just because they are there  
Be nervous – they WANT you to do well!  
Talk **too** much/just answer the question  
Make up an answer  
Talk loudly about client/family

**October 15<sup>th</sup>-17<sup>th</sup> will be here and gone before you know it!**